

### **Pitches booking regulation**

- 1) Check-in: from 4.00 p.m. to 9.00 p.m.; check-out: from 7.00 a.m. to 12,30 p.m.
- 2) Upon arrival at the campsite, all family members are required to wear the camping identification bracelet, which must be kept for the duration of the stay.
- 3) Because of organizational matters, management reserves the right to assign the pitch at its discretion and make changes on assigned pitches. The pitch can't be exchanged or given to other people, unless approval of the Management
- 4) To reserve a pitch, you need to fill in an online form with personal data and services requested
- 5) The reservation will be defined through the payment of a deposit. The guest is required to pay € 12.00 as booking fees. The deposit must be received within 7 days of receiving this form. The arrival of the relative amount is confirmed in writing.
- 5) Balance, less the deposit, must be paid no later than the day before leaving the campsite.
- 6) In case of special offers, management reserves the right to apply different conditions, which will be repeated each time in the confirmation's letter.

### **Cancellation - delayed arrival and early departure**

1. In case of cancellation, deposit will be refund at 50% (excluding booking and sending fees) if the written notice is received by the campsite at least 30 days before the booked period. Over that period, there will be no refund.
2. Dates changes (if authorized) and cancellations may be made only by letter and email. Under any circumstances booking fees will not be refund.
3. In case of late arrival, booking will remain valid until 3:30 p.m. of the following day, so please communicate immediately any delays or mishaps. Booked period, but not used because of late arrival, will be fully paid by the customer
4. In case of early departure, along with the regular payment of the stay already made, the deposit will be deduct, in whole or in part, up to cover the balance of the booked but not taken period. Booking fees will not be refund

Please send the deposit to the following Beneficiary account number:  
Muravera S.r.l., Via Cilea 98 – 09045 Quartu Sant'Elena (CA) - Italia  
Deutsche Bank Iban IT92E031040480600000175083 Bic DEUTITM1596  
REASON: DEPOSIT BUNGALOW MR. (BOOKING HOLDER)

**Please don't send the deposit at beneficiary "Camping Capo Ferrato"**